



**Enterprise Integration
VIP Quicksheet**

2022

Why VIP?

Our Vendor Integration Program (VIP) is a comprehensive program that allows third-party Vendors to work directly with Jack Henry during the process of integrating their products with the SilverLake System®, Core Director® and CIF 20/20® core processing solutions as well as over 40 other JH products.

Enterprise Solutions

- jXchange Service Gateway (jXchange)
- Operational Data Interchange (ODI)
- Enterprise Event Service (EES)

Benefits of VIP Membership

- VIP alleviates the likelihood that mutual clients will become "caught in the middle" of third-party Vendor integration, install, and support questions.
- Vendors have direct access to a JH-managed test environment including the current core software and enhancements that meet the unique needs of our mutual clients.
- Notifications of releases, enhancements, changes and modifications.
- Integration issues are resolved more efficiently as we work directly with the Vendors in a productive and mutually beneficial environment, streamlining development efforts, enhancing productivity, and shortening communication channels.

While Jack Henry works directly with VIP Members to promote efficient and maintainable interfaces for our clients, we do not endorse or guarantee VIP Member products. Clients are encouraged to exercise due diligence when choosing any third-party Vendor.

If you would like to discuss joining the VIP further, please email VendorQA@jackhenry.com.

What To Expect

Below are the steps a Vendor can expect to go through when integrating to jXchange. Please note that the referenced 'VendorQA', is the Vendor Relations Team for JH and the 'standard method' references the three enterprise solutions mentioned in [Why VIP?](#)

- Vendor, or JH client company, contacts VendorQA@jackhenry.com
- VendorQA & Vendor determine the right integration method needed.
- If Vendor integration will use an integration method other than the [standard integrations](#), VendorQA will involve subject matter experts in other JH departments to work with the Vendor to verify a fit and discuss the details of the integration and VIP.

- VendorQA sends the Vendor this Quicksheet, as well as the EIS Pre-Onboarding Assessment (POA), which is used to gather integration Use Cases and points Vendor to **jackhenry.dev** and the white papers.
- Vendor validates their interest in the program.
 - If the Vendor wishes to proceed, the EIS POA will need to be completed and returned to VendorQA
 - The VIP agreement will be drafted.
- Vendor signs a VIP agreement with JH and pays any applicable fees that are due.
- VendorQA enters the Vendor project into JHs project tracking system.
- VendorQA will provide Vendor access to JHs Enterprise Services Developer Portal.
- VendorQA enters the integration information into an *internal* Vendor database.
- Developer Relations will deliver Quick Start Guide (QSG) and test site credentials.
- Vendor codes to JH specifications.
- Vendor must test their code on JHs shared test site known as the "DMZ" ([*if standard method*](#)).
- Vendor notifies JH they have finished coding and are ready.
- Developer Relations team reviews each operation for conformance (the Vendor Readiness Test) (*or other certification review if not standard method*).
- JH Operations team and Vendor hold a call known as the [*Operational Overview call*](#) for the JH Operations team to know how to implement the solution in Production when a new request comes in for it.
- JH Operations team configures the integration specific to the Vendor product in the bank's instance of jXchange (*if standard method*).
- VendorQA sends Early Adopter Responsibilities email to JH Clients testing the integration.
- Bank tests the Vendor's integration and goes live with the integration.
- After a month of [*live use*](#) of the integration, JH reaches out to the early adopter to see if the integration is working as expected and if so, approves (or certifies) and the solution is considered live.
- The JH Vendor Relations Team updates our vendor database to reflect the Vendor's live status

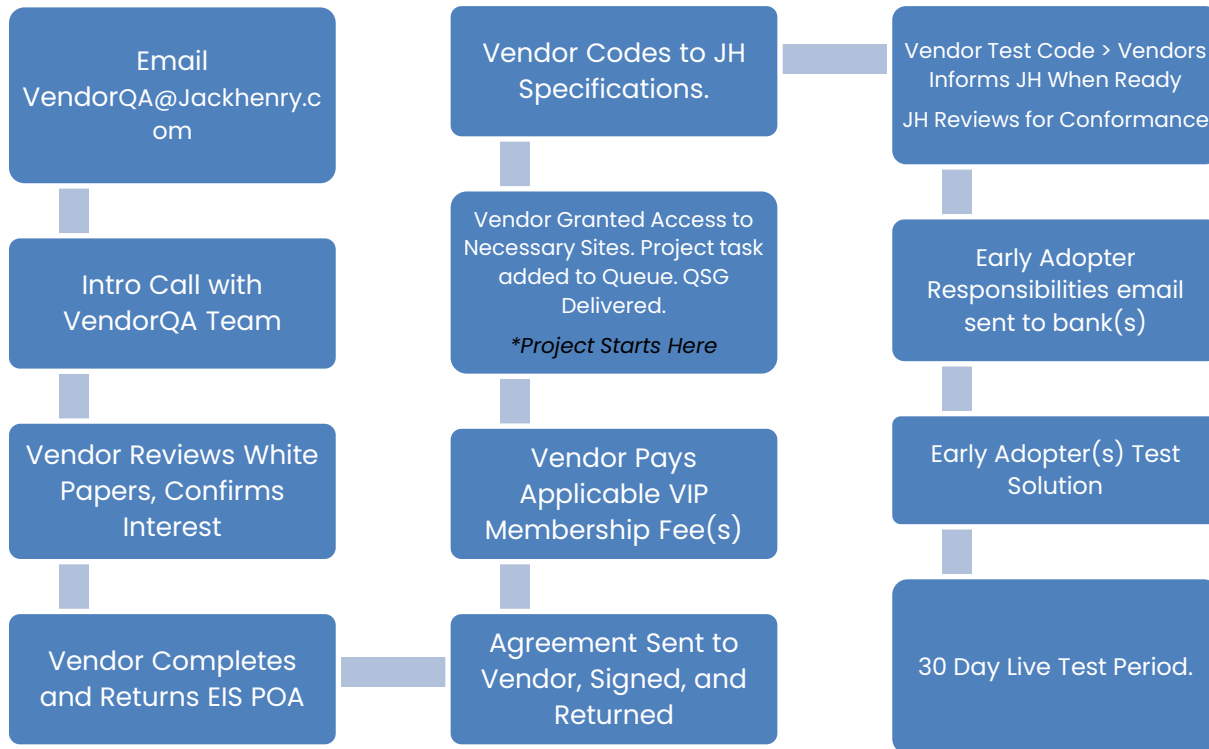
Fee Table

NOTE

Fees are provided as estimates only; subject to change.

Fee Description	Amount
VIP Membership (<i>due at signing</i>)	\$5,000.00
Development Assistance (<i>due at signing</i>)	\$12,500.00
Annual Membership Renewal (<i>due July 1st of each year</i>)	\$5,000.00

Onboarding Process



Important Information

- All inquiries should be sent to VendorQA@jackhenry.com
- **Project backlogs may exist.* If a backlog is present, VendorQA will inform Vendor contact of the approximate backlog times.
- Information regarding Jack Henry's annual conference (**Jack Henry Connect**) can be located [here](#).
- Information regarding Jack Henry's **Vendor Code of Conduct** can be located [here](#).